



**KERALA STATE
HANDICAPPED PERSONS
WELFARE CORPORATION LTD**
A Government of Kerala Undertaking

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No: KSHPWC/306/2026-A7

24-03-2026

Re-QUOTATION NOTICE

Subject: Invitation of Competitive Quotations for Supply, Installation & Commissioning of Telephone Intercom System

Kerala State Handicapped Persons' Welfare Corporation (KSHPC) invites sealed quotations from qualified and experienced firms/agencies for the **supply, installation, testing and commissioning of a Telephone Intercom System** at our Head office Poojappura.

Technical Requirements

EPABX	Hybrid(Digital/Analog +IP Based) Microprocessor based also supporting SIP extension
Architecture	Rack mountable
Trunk Channel	20 SIP TRUNKS
SLT Extensions	16
Expand able up to SLT Extensions	64 SLT Extensions & 64 SIP Extensions
Channel	8 channel auto attendant with time based voice greetings (welcome message)
Processor	1GHz
Operating System	Linux
voice mail channel	4 channel 4 hour voice mail with remote access to mail box
Remote programming through PC	GUI based
Internal voice prompt Types	75 types
In- built battery charger for power backup	12v,7AH × nos

In-built call billing software	10000 calls
Different service providers	8 SIP
Customized music on hold	60 seconds
Audio Conference -15 Party IN -SKIN GSM,VoIP and VMS	8 party conference
Call Storage	5000 Incoming and 6000 Going

- Supply of Intercom Telephone Instruments Installation, and configuration of the intercom system (wiring if required after site verification)Testing and commissioning.
- Demonstration & training for staff.
- All accessories necessary for complete functioning Intercom telephones with standard features **Warranty 1 year**
- Bidder shall have 5years of experience in the particular filed.

Documents to be submitted

Firms interested in participating must submit:

1. Company profile&Registration Certificate
2. GST registration certificate
3. PAN card copy
4. Price quotation & Specification and features
5. Warranty details
6. Experience certificates

The quotation should clearly Mention :

- Unit price ,
- Total price
- GST percentage
- Grand total
- Warranty period
- Delivery & installation time

Terms & Conditions

1. The quotation must be submitted in a sealed cover super-scribed
“Quotation for Telephone Intercom System”.
2. Last date & time for submission: **10/04/2026@ 5pm**
3. Quotations received after the deadline shall not be considered.
4. Payment shall be made only after successful installation & commissioning.
5. The Corporation reserves the right to accept or reject any quotation without assigning any reason.
6. The quoted price must be valid for **45days** from the date of submission.
7. Any damage during transit/installation will be the supplier's responsibility.

Submission Address

The Managing Director

Kerala State Handicapped Persons' Welfare Corporation Ltd
Poojappura Post, Thiruvananthapuram 695012

For further clarifications, please contact:

Phone 04712347768, 047122065, 9497281896

Email: ks_kshpwc@yahoo.com, kshpwc@kerala.gov.in

MANAGING DIRECTOR

Head Office

Poojappura, Thiruvananthapuram
Kerala, India 695012
CIN No : U91990KL 1979SGC003097
GSTIN 32AACCT1946RIZ

District Office

District Panchayat Building
Near Social Justice Office
Civil Station Compound, Kasaragod -671123
Phone- 04994291086

Regional Offices

1. Opp. Coast Guard, Fort Kochi, Ernakulam-682001
Phone 9400141669
2. Civil Station Compound, Kozhikode 673020
Phone:- 04952370463